



Important Notice

Welcome to the NEW Weekend Urgent Care

Since the onset of the pandemic, we have had to close our weekend urgent care. We appreciate your understanding and apologize for the inconvenience.

Beginning February 4, 2022, you can quickly receive the care you need by using the virtual urgent care services provided below:

**If the care you require is not urgent, please call our main office line 714-965-2500 to schedule an appointment during regular business hours: Monday – Friday, 8:30am-5:00pm (*holidays may differ).*

- ▶ **Symptom Checker:** The symptom checker will help guide you to the right level of care. Click on the chat bubble in the bottom right corner of their website to start your triage session. Compatible with any browser other than Internet Explorer. [Memorialcare.org](https://www.memorialcare.org)
- ▶ **Navigation Center:** Open 7 days a week, the patient navigators are here to help answer all your questions. Telephone Advice Nurse service is available 24/7. Call **877-696-3622**.
- ▶ **24/7 Urgent Care On-Demand Video Visit:** You can see a provider face-to-face by scheduling an urgent care on-demand video visit. Use the QR code to schedule your virtual appointment through MemorialCare's [myChart](https://mychart.memorialcare.org) or visit mymemorialcare.memorialcare.org/mychart/anonymoustelehealth.

- ▶ **24/7 eVisits:** eVisits can diagnose and treat a variety of common conditions such as colds, sinus infections, flu and more. Complete an online health questionnaire. Once reviewed, a provider will respond with a treatment plan within one hour. To start, visit <https://memorialcare.zipnosis.com>.

- ▶ **Emergency Care:** If you think you are experiencing a medical or psychiatric emergency, such as a heart attack, stroke or serious injury that requires immediate attention, it is vitally important that you access emergency services by calling **9-1-1** or by going to the nearest **Emergency Department**. Please do not go to the ED if you just need a COVID Test.

To learn more about MemorialCare's on-demand care, visit [memorialcare.org/on-demand-care](https://www.memorialcare.org/on-demand-care).

For information on COVID-19 testing sites or home testing, visit [memorialcare.org/covid-testing](https://www.memorialcare.org/covid-testing).
(MemorialCare is only testing symptomatic patients.)

For technical support, call MemorialCare's Tech Help line at **657-241-4444**.